
June 2022 Program Planning and Evaluation Committee Meeting Minutes

Call to order

A meeting of the Program Planning and Evaluation Committee of Rappahannock Area Community Services Board was held at 600 Jackson Street on **June 14, 2022**. Attendees included Melissa White, Susan Gayle, Nancy Beebe, Linda Ball, Jacque Kobuchi, Joe Wickens, Brandie Williams, Amy Jindra, Michelle Wagaman, Amy Umble, Michelle Runyon, Tina Cleveland, Kat Keller, Patricia Newman, and Jen Acors. Ken Lapin, Matt Zurasky, and Carol Walker were not present.

Extraordinary Barriers List – May 2022

Patricia Newman reviewed the cases of five individuals on the Extraordinary Barriers List.

The first individual's barriers to discharge include establishing housing and serves in the community in order to have the support necessary to maintain stability as well as working through legal issues. This individual has a diagnosis of mental illness. They have been accepted to Home Road Supervised Apartments. Their anticipated discharge has been delayed in response to difficulty managing their mental health as well as reluctance to accept recommended medications. This has caused the Internal Forensic Privileging Committee to disapprove this individual's Conditional Release. Discharge will take place after the CRP is approved by the Court.

The second individual's barriers to discharge include working through legal issues. This individual has a diagnosis of mental illness. Two TDOs were completed, one recommending Conditional Release and one recommending continued hospitalization. At this time, RACSB is also recommending continued hospitalization, however must prepare for possible Conditional Release. This individual was referred for Assertive Community Treatment (ACT), however it was determined that they required more intensive therapeutic interventions. Discharge will take place after the Conditional Release is approved.

The third individual's barriers to discharge include identifying and being accepted to a residential placement. This individual has a mental health diagnosis and has an ID/DD waiver in place to pay for the cost of residential placement. This individual has a history of being difficult, which may cause some delay in being accepted in a placement. This individual will discharge once accepted to a group home/residential placement.

The fourth individual's barriers to discharge include identifying and being accepted to an appropriate assisted living facility (ALF). This individual has a diagnosis of mental illness and is no longer able to live independently. In response to numerous concerns regarding this individual, their assets, and the caregiver, Adult Protective Services, Stafford County Sheriff's Department and the Disability Law Center of VA are all involved in an investigation to ensure that the rights of this individual are protected and to determine any wrongdoing. Discharge will take place once this individual is accepted to an ALF. Discharge Assistance Program (DAP) funding will likely be necessary due to this individual not being able to qualify for Medicaid at this time.

The fifth individual's barriers to discharge identifying and being accepted to a group home with the ability to support the individual in the community. This individual interviewed with Amazing Grace Group Home. They have an active DD waiver and will discharge once accepted to a group home.

Independent Assessment Certification and Coordination Team Update

Jacque Kobuchi told the Committee that RACSB received 17 IACCT referrals in May and completed 14 assessments. Eight referrals were initial assessments and 9 were re-authorizations. Four were from Spotsylvania, six from Stafford, six from Caroline, none from King George, and one from the City of Fredericksburg.

CSB Performance Reviews

Jen Acors said that the Department of Behavioral Health and Developmental Services (DBHDS) provided the results of RACSB's performance on the CSB Performance Reviews. The performance reviews considered four areas: Compliance results related to Individual Support Plan (ISP) entry into WaMS, Regional Support Team (RST) referral timeliness, Support Coordination Quality Review (SCQR) sample completion, and Integrated Community Involvement. RACSB exceeded DBHDS target of 86% in all the measures except Integrated Community Involvement.

Information Technology/Electronic Health Record Update

Brandie Williams said that the information technology department closed 945 help tickets in May. Community Consumer Submission data was sent to the state May 27, 2022. Final specifications for state reporting have been sent to Netsmart for programming into our system with a go-live date for new changes on July 1, 2022. There are over 60 changes this year for WaMS with an updated go-live date of May 17, 2022. Due to Netsmart errors, we are currently not live with the changes. IT staff are directly entering the plans into WaMS to ensure no disruption to services or duplicate data entry until the issue is resolved. The go-live date for the new Trac-It program has been pushed back to June 27, 2022. RACSB continues to utilize Zoom with 2,921 video meetings held with a total of 8,512 participants in May. Multiple patches have been installed on the AvatarNX system and meetings have begun to implement Bells.ai (coordinated by Nathan Reese), which will allow users an easier way to capture notes in the community. Lastly, furniture has been delivered to 4815 Carr Drive and the move-in date has been established to be June 17, 2022. First day seeing individuals at this site will be June 21, 2022.

Crisis Intervention Team (CIT) Assessment Center Report – May 2022

Jacque Kobuchi reported that the CIT Assessment Center Assessed 20 individuals in the month of May 2022: Fredericksburg 10; Caroline 0; King George 0; Spotsylvania 5; Stafford 5.

Emergency Custody Order and Temporary Detention Order Report – May 2022

Jacque Kobuchi told the Committee that emergency services staff completed 417 emergency evaluations in April 2022. Seventy-three Emergency Custody Orders (ECO) were issued, 73 Temporary Detention Orders (TDO) were issued and 73 Temporary Detention Orders were executed.

May 2022 Wait List

Kat Keller reported that 270 individuals were waiting more than 30 days for outpatient therapy appointments as of May 31, 2022. As of June 8, 2022, there were 18 older adolescents and adults and zero children under the age of 13 waiting longer than 30 days for a psychiatry intake appointment.

The Community Support Services waiting lists included: Mental Health Residential, 3 (needs, 0; referral, 2; acceptance, 1); Developmental Disability Residential, 96 (needs, 90; referral, 5; acceptance, 1); Assertive Community Treatment, 16 (needs, 10; referral, 5, acceptance, 1); and DD Waiver Services, 748.

Corporate Compliance

Kat Keller shared the Corporate Compliance Plan for its annual review. It outlines the procedures through which staff are educated about standards and policies as well as procedures to report suspected noncompliance.

ACTION TAKEN: The Committee unanimously approved a motion recommending the Board of Directors accept the report as presented.

Moved by: Linda Ball Seconded by: Susan Gayle

Data Dashboard

Brandie Williams told the Committee that this month's report shows an overview of the new and ongoing behavioral health performance measures for Same Day Access, Suicide Risk Assessment, Physical Health Coordination, Substance Use Disorder Engagement, and Developmental Disability Measures.

Rappahannock Area Health Department Funding Opportunity

Michelle Wagaman said that the RACSB had the opportunity to submit proposals for potential funding through the Rappahannock Area Health Department (RAHD) targeted at funding behavioral health initiatives in rural locations. RACSB submitted two proposals for consideration: Mobile Unit and teenMHFA.

Susan Gayle asked if middle school options were available for teenMHFA. Michelle said that teenMHFA is only for high school, but there are alternatives for middle school. Brandie shared that information on whether or not the funding, and how much, was awarded should be available shortly.

ACTION TAKEN: The Committee unanimously approved a motion to accept the grant application for funding as presented.

Moved by: Linda Ball Seconded by: Susan Gayle

Adjournment

The meeting adjourned at 11:35 AM.