

Voice/TDD (540) 373-3223 | Fax (540) 371-3753

NOTICE

To: Personnel Committee

Susan Gayle (Chair), Glenna Boerner, Claire Curcio, Sarah Ritchie, Greg

Sokolowski, Carol Walker, Jacob Parcell, Ken Lapin, Melissa White

From: Joseph Wickens

Executive Director

Subject: Personnel Committee Meeting

October 10, 2023 12:30 PM

600 Jackson Street, Board Room 208, Fredericksburg, VA

Date: October 4, 2023

A Personnel Committee Meeting has been scheduled for Tuesday, October 10, 2023 at 12:30 PM. The meeting will be held at 600 Jackson Street, Board Room 208, Fredericksburg VA 22401.

We are looking forward to seeing you on Tuesday at 12:30PM.

RAPPAHANNOCK AREA COMMUNITY SERVICES BOARD

PERSONNEL COMMITTEE MEETING

October 10, 2023 12:30 PM 600 Jackson Street, Room 208 Fredericksburg, VA 22401

agenda

I.	SUMMARY – SEPTEMBER 2023 RETENTION AND TURNOVER REPORT –	CARRINGTON
II.	SUMMARY – SEPTEMBER 2023 EEO REPORT AND RECRUITMENT UPDATE -	CARRINGTON
III.	WORKFORCE CONVENING MEMO AND STRATEGIC PLAN (HANDOUT)	CARRINGTON



Office of Human Resources 600 Jackson Street = Fredericksburg, VA 22401 = 540-373-3223 RappahannockAreaCSB.org

MEMORANDUM

To: Joe Wickens, Executive Director

From: Terri Carrington, Director of Human Resources

Date: October 3, 2023

Re: Summary - Retention Report - September 2023

Human Resources processed a total of nine (9) employee separations for the month of September 2023. Seven (7) of the separations were voluntary and two (2) were involuntary. Eight (8) of the employees were full-time and one (1) was PRN.

Reasons for Separations

Did Not Meet PRN Requirements	1
For Cause	2
Medical	1
Other Employment	2
Personal Reasons	2
Unknown	1
Total	9

Retention and Turnover Rates

According to the attached report, the retention rate for September was 98.46% and the turnover rate was 1.54%. Annualized turnover comparison is included.

RACSB RETENTION & TURNOVER REPORT Septemberr 2023

ORGANIZATIONAL UNIT	NUMBER OF TERMS	VOLUNTARY	INVOLUNTARY	EXPLANATION
Administrative				
			1	For Cause
Unit Totals	,	0	,	
Clinical Services		2	0	Other Employment
		1	0	Personal Reasons
Unit Totals	3	3	0	
Community Support Services				
		1	0	For Cause
		1	0	Did Not Meet PRN Requirements
		1	0	Medical
		1	0	Personal Reasons
		1	0	Unknown
		0	0	
Unit Totals	5	5	0	
Grand Totals for the Month	6	8	1	

Total Employees for the Month	522
Retention Rate	98.46%
Turnover Rate	1.54%

RACSB Turnover 2020

Employees	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	2020 Year End
Average Total Positions	624	624	624	624	624	624	624	624	624	624	624	624	624
Monthly Terminations*	8	3	10	7	4	7	11	16	11	17	12	9	112
Turnover by Month YTD	1.28%	0.48%	1.60%	1.12%	0.64%	1.12%	1.76%	2.56%	1.76%	2.72%	1.92%	%96.0	17.95%
Cumulative Turnover YTD	0.16%	1.76%	3.37%	4.49%	5.13%	6.25%	8.01%	10.58%	12.34%	15.06%	16.99%	17.95%	17.95%
Average % Turnover per Month YTD	0.16%	0.88%	1.12%	1.12%	1.03%	1.04%	1.14%	1.32%	1.37%	1.51%	1.54%	1.50%	1.50%

*Monthly Terminations Do Not Include: Employee Retirements, Employees Not Able to Return from Disability Leave, Employees Not Completing NEO, Interns/Volunteers

RACSB Turnover 2021

Employees	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	2021 Year End
Average Total Positions	109	109	601	109	109	109	109	601	601	109	601	601	109
Monthly Terminations*	10	4	9	13	13	13	13	9	13	11	11	15	128
Turnover by Month YTD	1.66%	%290	1.00%	2.16%	2.16%	2.16%	2.16%	1.00%	2.16%	1.83%	1.83%	2.50%	21.30%
Cumulative Turnover YTD	0.17%	2.33%	3.33%	5.49%	7.65%	9.81%	11.97%	12.97%	15.13%	16.96%	18.79%	21.29%	21.29%
Average % Turnover per Month YTD	0.17%	1.16%	1.11%	1.37%	1.53%	1.64%	1.71%	1.62%	1.68%	1.70%	1.71%	1.94%	1.94%

*Monthly Terminations Do Not Include: Employee Retirements, Employees Not Able to Return from Disability Leave, Employees Not Completing NEO, Interns/Volunteers

RACSB Turnover 2022

Employees	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	2022 Year End
Average Total Positions	009	009	009	009	009	009	009	009	009	009	009	009	009
Average Number of PRN's	43	43	45	41	33	38	38	43	42	42	45	45	42
Monthly Terminations*	11	13	11	7	8	16	17	13	13	6	5	2	125
Turnover by Month YTD	1.83%	2.17%	1.83%	1.17%	1.33%	2.67%	2.83%	2.17%	2.17%	1.50%	0.83%	0.33%	20.83%
Cumulative Turnover YTD	0.17%	4.00%	5.83%	7.00%	8.33%	11.00%	13.83%	16.00%	18.17%	19.67%	20.50%	20.83%	20.83%
Average % Turnover per Month YTD	0.17%	2.00%	1.94%	1.75%	1.67%	1.83%	1.98%	2.00%	2.05%	2.19%	2.05%	1.89%	1.89%

*Monthly Terminations Do Not Include: Employee Retirements, Employees Not Able to Return from Disability Leave, Employees Not Completing NEO, Interns/Volunteers

RACSB Turnover 2023

Employees	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	2023 Year End
Average Total Positions	009	009	009	009	009	009	009	009	009	009	009	009	009
Monthly Terminations*	11	6	12	9	12	12	13	15	6				66
Turnover by Month YTD	1.83%	1.50%	2.00%	1.20%	1.69%	2.27%	2.07%	2.86%	1.54%				16.96%
Cumulative Turnover YTD	0.17%	3.33%	5.33%	6.53%	8.22%	10.49%	12.56%	15.42%	16.96%	%00.0	%00.0	%00.0	79.03%
Average % Turnover per Month YTD	0.17%	1.67%	1.11%	1.78%	1.63%	2.06%	2.62%	3.14%	3.86%	4.24%	%00.0	%00.0	20.44%

*Monthly Terminations Do Not Include: Employee Retirements, Employees Not Able to Return from Disability Leave, Employees Not Completing NEO, Interns/Volunteers



Office of Human Resources 600 Jackson Street • Fredericksburg, VA 22401 • 540-373-3223 RappahannockAreaCSB.org

MEMORANDUM

To:

Joe Wickens, Executive Director

From:

Teresa McDonnel, Human Resources Coordinator

Date:

October 3, 2023

Re:

Summary - September 2023 EEO Report and Recruitment Update

RACSB received **88** applications through September 30, 2023. This is an **decrease** of **34.81%** compared to the month of August 2023, and an **increase** of **6.02%** when compared to the month of September 2022.

RACSB received 1,179 resumes and advertised 38 positions through Indeed for September 2023.

Of the applications received, 24 applicants listed the RACSB applicant website as their recruitment source, 44 stated employee referrals as their recruitment source, and 10 listed Indeed.com as their recruitment source.

According to the attached list, there are currently **99** open positions. New positions account for **7** of the open positions.

A summary is attached indicating external applicants hired, internal applicants moved, and actual number of applicants applying for positions in the month of **September 2023**.

MONTHLY RECRUITMENT	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	1 1	NOVEMBER	OCTOBER NOVEMBER DECEMBER TOTAL YTD	TOTAL YTD
External Applicants Hired:													
Part-time	7	5	8	4	9	3	0	2	0				30
Full-time	9	10	13	13	19	8	11	16	13				109
Sub Total External Applicants Hired	13	15	16	17	25	11	11	18	13	0	0	0	139
Internal Applicants Moved:													
Full-time to PRN As Needed	4	3	3										10
Full-time to Part-time		-		-									2
Part-time to PRN As Needed													0
Part-time to Full-time							1						-
PRN As Needed to Part-time		1							-				2
Lateral Transfer		-		4	5	2		2	-				15
Non-Lateral Change in Position				-			3						4
Promotion	-	-	7	က	9	2	1	9	10				37
Temporary to Regular													0
PRN As Needed to Full-Time				-			1						2
Temporary Promotion					-	-							2
Intern to Full-time	-												-
Sub Total Internal Applicant Moves	9	7	10	10	12	5	9	80	12	0	0	0	76
Total Positions Filled:	19	22	26	27	37	16	17	26	25	0	0	0	215
1													
Total Applications Received:													
Actual Total of Applicants:	75	62	83	115	110	110	112	135	88				890
Total External Offers Made:	20	15	18	26	29	11	#	18	13				161
Total Internal Offers Made:	6	7	18	4	13	5	9	6	12				16

EEO Report 2023

HNICITY 12	1-4	77-036	Oct-77	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
12		35	29		22		33	51	65	09	48	47	70	39
Implied 36 35 29 41 ETHNICITY 83 68 56 71 sian 28 14 17 9 sian 28 14 17 9 nic 28 16 7 19 nic 20 1 2 1 2 nic 20 1 2 1 2 nic 20 2 1 2 1 can Indian 1 1 2 1 2 can Indian 1 1 2 1 4 paper Ads 2 2 2 2 2 seek Hawaiian 1 4 4 4 paper Ads 2 2 2 2 2 subsite 2 2 2 4 4 dasher Ads 2 2 2 4 dasher Referrals 2 <th< td=""><td></td><td>12</td><td>4</td><td>2</td><td>8</td><td></td><td>27</td><td>9</td><td>11</td><td>23</td><td>8</td><td>7</td><td>11</td><td>11</td></th<>		12	4	2	8		27	9	11	23	8	7	11	11
ETHNICITY 83 68 56 71 sian 28 14 17 9 n American 19 16 7 19 nic 2 5 1 2 1 nic 2 5 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 3 4	Supplied	36	35		41	54	39	49	89	72	54	28	54	38
ETHNICTY 28 14 17 9 sian 19 16 7 19 n American 2 1 2 1 2 nic 2 5 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 4		83	89		71	105	66	106	144	155	110	112	135	88
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er.com 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	ed.com	24	13		16		9	22	31	28	15	12	21	10
er.com	mployment Commission			2	4		2	2		1			9	4
es/Handshake 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	ster.com													
es/Handshake bok Site Search Site ferral	- Ji	2	2		2	1	9	1	4	5	3	3	4	3
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l In vill referral	i Site Search	2						1	1	1	3	2		1
	U													
	nl be													
,	dwill referral													
3 1	tecruiter	1	3	1		2	5	3	3	5	1	4	1	2
Job Fair 2 2 2 2	air-	2		2	2		2	1	2		1			1
Total # of Applicants 64 57 42 60 75	I # of Applicants	64					62	83	115	110	80	88	102	29

Open Posit	tions Report	9/30/2023				T			
Data Dantad	Danisian Na		Danislan Title		DII.		ull-time/	Leadership/	
7/27/2023			Position Title Accounting Specialist	Location Fredericksburg	RU 1000	F	T	Other Other	
		ADMIN	Benefits Specialist-Human Resources	Fredericksburg 2	1000	Т		Other	
	350-2021	CLINICAL	MH/SA Outpatient Therapist SA Therapist, Women's Services	Caroline Fredericksburg	2210 4260	F	T T	Other Other	
7/23/2021 1/10/2022			Therapist/Office On Youth Psychiatrist	Fredericksburg Fredericksburg	4200 2201	P	T/FT	Other Other	
7/20/2022 1/20/2023	183-2022 004-2023	CLINICAL	Emergency Services Therapist Child/Adolescent ES Therapist	Fredericksburg Fredericksburg	2000/4000 2070			Other Other	
2/24/2023	030-2023	CLINICAL	MH Therapist - Intakes	Fredericksburg Fredericksburg	6430 2200/4200/6430	F	T	Other Other	
3/28/2023	076-2023	CLINICAL		Fredericksburg Fredericksburg	2000/4000	F	T	Leadership Other	
6/12/2023	117-2023	CLINICAL	Peer Recovery Specialist - OBOT Emergency Services Coordinator	Fredericksburg	4261 2000/4000	F	T	Other	
8/4/2023	152-2023	CLINICAL	Adult MH Care Coordinator Therapist, Emergency Services	Fredericksburg Fredericksburg	2400 2400 2000/4000	F	T	Other Other	
9/11/2023	181-2023	CLINICAL	Therapist, MH/SA	Fredericksburg King George RRJ	2200/4200 4200	F	Ť	Other Other Other	
7/7/2023	133-2023	CLINICAL	Therapist, SA (Jail Based)	RRJ	4200	F	T	Other	
5/16/2023	006-2023	CLINICAL	SA Peer Specialist	RRJ RRJ	5970 4290	F	Ť	Other Other	
9/19/2023	056-2021	CLINICAL	SA Therapist/Case Manager	RRJ Fredericksburg	2200/4200/6430 4296	F	T	Other Other	
6/2/2023	102-2023	CLINICAL	Family Support Peer Child/Adolescent Therapist (Safe Harbour)	Spotsylvania Spotsylvania	2500 2400	F	Ť	Other Other	
8/29/2023	161-2023	CLINICAL	SA Therapist Therapist, School Based	Spotsylvania Spotsylvania	4200 2200	F	T	Other Other	
1/28/2022	029-2022	CLINICAL	Therapist, School Based MH Therapist	Spotsylvania Stafford	2200 2250/6430	F	T	Other Other	
7/8/2022 1/5/2023	325-2022	CLINICAL	Child/Adolescent MH Case Manager MH/Substance Abuse Therapist	Stafford Stafford	2500 2250/4250	F	T	Other Other	
4/10/2023	089-2023	CLINICAL	MH/Substance Abuse Therapist Office Associate II	Stafford Stafford	2250/4250 1100	F	T	Other Other	
12/1/2022	303-2022	CSS	Cook	31 Crisis Stabilization	2770	F	т	Other	
2/17/2023 3/3/2023	034-2023 043-2023	CSS CSS	MH Residential Specialist Coordinator	Crisis Stabilization Crisis Stabilization	2770 2770	F	T	Other Leadership	
6/22/2023	126-2023	CSS	Peer Recovery Specialist MH Residential Specialist	Crisis Stabilization Crisis Stabilization	2770 2770	P	T	Other Other	
7/14/2023	140-2023	CSS CSS	Peer Recovery Specialist Therapist	Crisis Stabilization Crisis Stabilization	2770 2770	P	T	Other Other	
		CSS	MH Residential Counselor II	7 Lafayette	2786	T		Other	
9/26/2023	194-2023	CSS CSS	MH Residential Counselor I	Home Road PEID	2778 3910	F	T	Other Other	
6/21/2023	120-2023	CSS	Developmental Service Support Coordinator	Caroline PSH	3300 2760	F	T	Other	
				5				Other	
9/15/2023	186-2023		Direct Support Professional - Day Support Direct Support Professional - Day Support	RAAI CA RAAI KG	3651 3653	F	r	Other Other	
7/11/2022	174-2022	CSS		RAAI KH RAAI KH	3652 3656 3656	P	T T	Other Other	
8/16/2023	164-2023	CSS	Direct Support Professional - Day Support	RAAI KH RAAI SP	3654	F	r I	Other Other	
8/30/2023	179-2023	CSS	Direct Support Professional - Day Support	RAAI SP RAAI SP	3654 3654	P	T	Other Other	
5/30/2023	007-2023	CSS	Direct Support Professional - Day Support	RAAI ST RAAI ST	3655 3655	F	r	Other Other	
7/3/2023	145-2023	CSS	Direct Support Professional - Day Support Direct Support Professional - Day Support	RAAI ST RAAI ST	3655 3655	P	T T	Other Other	
8/29/2023	175-2023	CSS	Direct Support Professional - Day Support	RAAI ST 13	3655	T		Other	
11/9/2020 1/30/2023	196-2020 018-2023	CSS CSS	ICF Nurse - LPN	ICF Lucas ICF Lucas	3793 3793	F	T T	Other Other	
6/21/2023 8/15/2023	018-2023 118-2023 159-2023	CSS CSS CSS	Direct Support Professional - ICF Direct Support Professional - ICF	ICF Lucas ICF Lucas	3793 3793 3793	P	T T	Other Other	
9/15/2023	185-2023 053-2023	CSS	Assistant Group Home Manager	ICF Lucas ICF Ross	3793 3792	F	T	Leadership Other	
4/10/2023	088-2023	CSS	Direct Support Professional - ICF Direct Support Professional - ICF	ICF Ross ICF Ross	3792 3792	F	T	Other Other	
8/4/2023	154-2023	CSS	Direct Support Professional - ICF Assistant Group Home Manager	ICF Ross ICF Ross	3792 3792	F	T	Other Leadership	
7/27/2020	115-2020	CSS		Wolfe Street ICF Wolfe Street ICF	3771	IF	T	Other Other	
5/4/2021	218-2020 089-2021 087-2023	CSS CSS CSS	ICF Nurse - LPN Intermediate Care Facility Manager	Wolfe Street ICF Wolfe Street ICF	3771 3771	F	T	Other Leadership	
			ID/DD SAP Manager	Belmont SAP	3781			Leadership	
	1402 2022	CSS	Direct Support Professional - Residential Direct Support Professional - Residential	Churchill Devon Drive	3791 3774	P	T	Other Other	
6/23/2022 8/23/2023	178-2021	CSS	Direct Support Professional - Residential Assistant Group Home Manager	Galveston Rd Galveston Rd	3790	P	T	Other Leadership	
9/22/2023	190-2023	CSS	Direct Support Professional - Residential Direct Support Professional - Residential	Galveston Rd Igo Rd	3790 3790 3777	F	T I	Other Other	
9/26/2023	193-2022 193-2023 244-2022	CSS	Group Home Manager Direct Support Professional - Residential	igo Rd Leeland Road	3777 3772	F	T	Leadership Other	
10/13/2022	275-2022	CSS	Direct Support Professional - Residential	Leeland Road Leeland Road	3772	P	T	Other Leadership	
9/22/2023	039-2023 187-2023	CSS CSS CSS	Assistant Group Home Manager Direct Support Professional - Residential Direct Support Professional - Residential	Leeland Road Leeland Road	3772 3772 3772	F	Ť	Other Other	
9/22/2023	189-2023	CSS CSS	Direct Support Professional - Residential Group Home Manager	Leeland Road Leeland Road	3772 3772	11	1	Other Leadership	
6/12/2023	115-2023	CSS	Direct Support Professional - Residential	Merchants Square SAP	3784	TF	T	Other Other	
9/29/2022	115-2023 271-2022 274-2022 324-2022	CSS	Direct Support Professional - Residential Direct Support Professional - Residential Direct Support Professional - Residential	Myers Drive Respite Myers Drive Respite	3794 3794 3778	P	†	Other Other	
3/15/2023	1002-2023		Direct Support Professional - Residential Assistant Group Home Manager Direct Support Professional - Posidential	New Hope Pledmont	3776	F	T	Leadership	
8/8/2023 2/18/2022	056 2022	CSS CSS	Direct Support Professional - Residential Direct Support Professional - Residential	Piedmont Ruffins Pond	3776 3775	P	T	Other Other	
1/26/2022 7/18/2022	187-2022	CSS CSS	Direct Support Professional - Residential Direct Support Professional - Residential	Scottsdale Estates Stonewall Estates	3779 3773	TP	T	Other Other	
6/22/2023	026-2022 187-2022 188-2022 127-2023 196-2023	CSS CSS	Direct Support Professional - Residential Direct Support Professional - Residential	Stonewall Estates Stonewall Estates	3773 3773	F	†	Other Other	
		CSS	Group Home Manager	Stonewall Estates 27	3773	F	1	Leadership	
Positions or 8/18/2020	127-2020		Drug Court Surveillance Officer	Fredericksburg	4200	P	Ţ	Other	
9/15/2022 9/25/2019	189-2019		Nurse Manager II Psychologist II	ID/DD Stafford	Split 2250	F	1	Leadership Other	
1/30/2023	019-2023	CSS	MH Supv Apartment Asst. Mgr	Lafayette	2786	F	1	Leadership	

Date Posted	Position No.	Position Title	Location	RU	Full-time/ Part-time	Leadership/ Other	
		Total Open Positions:	99				

To: Joe Wickens, Executive Director

From: Brandie Williams, Deputy Executive Director

Re: Virginia Health Workforce Convening and Strategic Plan

Date: October 4, 2023

The Claude Moore Foundation and Deloitte Consulting have convened five working groups, representing 130+ stakeholders, in order to develop strategic recommendations for investing in Virginia's health workforce. On October 3, 2023, the Virginia Government, Business, Healthcare, and Education Leaders for a Solutions-focused Health Workforce Convening was held. This in-person summit provided the opportunity to present the strategic priorities developed by the five working groups. Also, the Virginia Health Workforce Development Authority and RAND group consulting group also discussed their refreshed strategic plan. Rappahannock Area Community Services Board had representation on three of the workgroups as well as on a panel during the convening.

The Strategic Recommendations Report is attached for review and consideration.